

SPECIAL EDUCATIONAL NEEDS & DISABILITIES (SEND) FACILITIES & EQUIPMENT AVAILABLE TO SUPPORT YOUR STAY

Pioneer

At the Pioneer Centre we aim to support any user who has a disability, additional or special needs in the best way we can. To help with this we have a number of bedrooms with accessible showers and toilet facilities, a range of portable equipment to assist guests in their accommodation and have adapted many of our activities to make them more accessible.

Items/Facilities/Lodges with adaptions MUST be booked by the Group Leader in advance.

Below are some of the facilities and items you may find helpful. Please note that all items are subject to availability.

OUR SITE

The Pioneer Centre occupies a 25-acre site with a range of outdoor and indoor activity facilities. Most areas of the grounds are accessible via paved or tarred pathways with slopes and ramps in some areas. In a number of areas we have installed pathways to assist wheelchair users, especially in the event an emergency evacuation.

OUR ACCOMMODATION

The main communal areas are fully accessible and accommodation lodges are integral to the main buildings.

Our Dining Room includes some height adjustable tables to ensure wheelchair users can sit comfortably.

Three of our accommodation lodges have rooms with en-suite wet rooms and fixings for grab rails, seats etc within the bathroom. These rooms can have profile beds swapped in.

Two of these rooms have installed ceiling hoists and all have appropriate call alarm systems.

In addition to the specifically equipped rooms there are 56 other bedrooms across 5 lodges that are accessible but have baths rather than wet-room showers.

Treetops and Weston Noble Lodges are **not wheel chair** accessible as they have stairs.

EQUIPMENT (available to any centre user, booked in advance by group leader and subject to availability)

Shower Chair (self propelled) Shower Stool Shower Chair with commode (self propelled)

Fixed-to-wall grab rails for toilet Ceiling Hoist Fixed-to-wall adjustable shower seat and grab rails

Profiling Bed Portable Hoist

Clinical waste bins and disposal facility Bed Guards

Fall alarms (public and lodge accessible toilets only)

Medication Fridge

Any equipment provided by the Centre MUST be used by a competent and trained person. All equipment should be individually risk assessed and checked for suitability by the Group Leader/competent person.

TO ENHANCE YOUR EXPERIENCE

We have put together a sensory trolley containing many items, along with soft foam blocks, to help provide a relaxing and supportive environment and safe play area.

Guide Dogs are welcome - please ensure advance notice is provided if a Guide Dog will be accompanying a guest as specific instructions will be provided to ensure a safe and positive stay for everyone.

TO ENSURE ANY VISIT IS SUCCESSFUL WE STRONGLY RECOMMEND ALL THOSE MANAGING SEND GUEST PROCESSES TO ARRANGE A VISIT EARLY IN THE BOOKING PROCESS TO ENSURE NEEDS CAN BE MET

Activities – General Suitability Guidance Only

High Impact Activities are

This document is intended to be used as a GUIDE only. The information provided shall not be understood or construed as professional advice. The information provided is not a substitute for professional advice and no guarantee is given for any individual who uses this document. It is recommended that the information should be checked by a suitably qualified & competent person and any decision made in conjunction with consultation with the participants doctor prior to engaging in any activity.

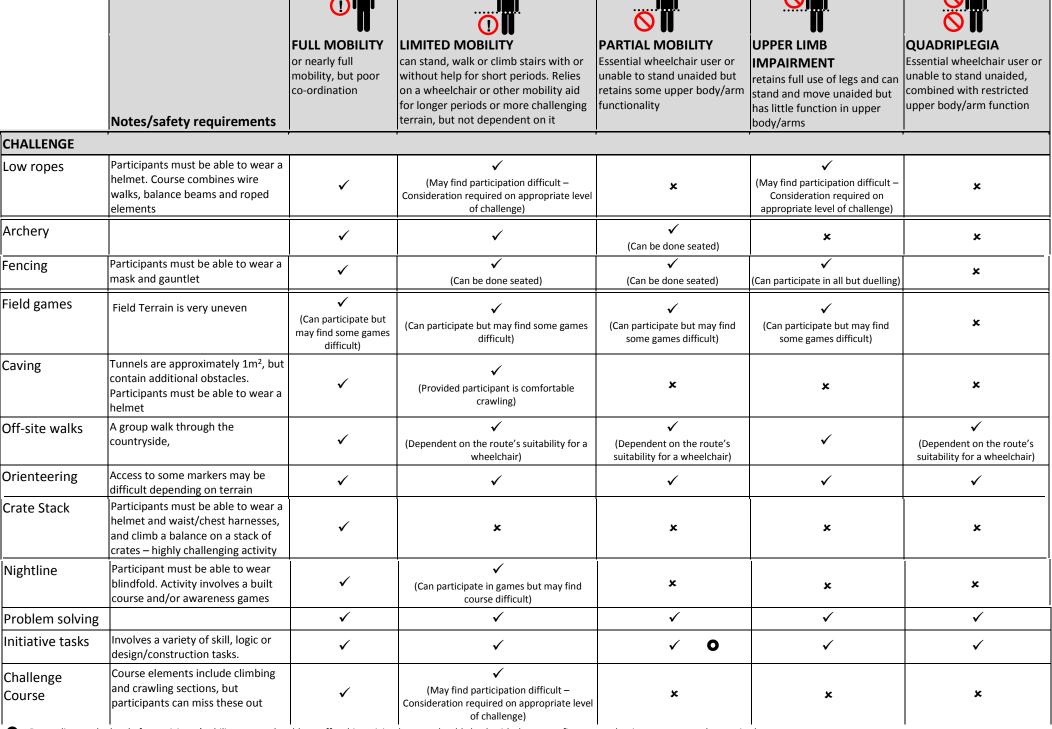
Our instructors are trained to ensure the safety of all guests and reserve the right to, where there are concerns of possible harm or injury, to not proceed with a given activity. In order to ensure safe participation all medical information should be supplied through the bookings process to ensure the program and activities offered can meet the needs of every individual.

	not suitable for those with:	0	① ■	⊗ I		
IN THE AID	 Heart conditions Pregnant Spinal Injury or Pre-existing injury Notes/safety requirements	or nearly full mobility, but poor co-ordination	can stand, walk or climb stairs with or without help for short periods. Relies on a wheelchair or other mobility aid for longer periods or more challenging terrain, but not dependent on it	PARTIAL MOBILITY Essential wheelchair user or unable to stand unaided but retains some upper body/arm functionality	IMPAIRMENT retains full use of legs and can stand and move unaided but has little function in upper body/arms	QUADRIPLEGIA Essential wheelchair user or unable to stand unaided, combined with restricted upper body/arm function
IN THE AIR Act	Participants must be able to wear a helmet and a harness and climb steps to a platform – highly challenging activity	and size restrictions (√	and all roped/harnessed activities ar √	(May find participation difficult – Consideration required on appropriate level of challenge)	and up. Max weight is 120k ✓ Dependant on size	y unless otherwise stated
Abseiling •	Participants must be able to wear a helmet and a harness, then control their own descent. Features steps, hoist is available	✓	(May find participation difficult – Consideration required on appropriate level of challenge)	×	(May find participation difficult – Consideration required on appropriate level of challenge)	×
Trek Course	Participants must be able to wear a helmet and waist/chest harnesses. Hand strength/dexterity is required – highly challenging activity Maximum Weight is 100kg	√	✓	√	(May find participation difficult – Consideration required on appropriate level of challenge)	×
Climbing	Participants must be able to wear a helmet and a harness	√	(Participant's weight can be supported by rope, but may still find climbing difficult Consideration required on appropriate level of challenge)	(Participant's weight can be supported by rope, but will find climbing difficult. Consideration required on appropriate level of challenge)	(Participant's weight can be supported by rope, but will find climbing extremely difficult. Consideration required on appropriate level of challenge)	×
High ropes (leap of faith, balance beam, high equilibrium, Jacob's ladder, etc)	Participants must be able to wear a helmet and waist/chest harnesses, and climb ladders to a platform – highly challenging activity	√	★ ✓ Gladiator Tower High Ropes can be used using an assisted setup	×	×	×

• Depending on the level of a participant's ability we may be able to offer this activity, but you should check with the centre first as an adaptive program maybe required.



	Notes/safety requirements	mobility, but poor co-ordination	LIMITED MOBILITY can stand, walk or climb stairs with or without help for short periods. Relies on a wheelchair or other mobility aid for longer periods or more challenging terrain, but not dependent on it	PARTIAL MOBILITY Essential wheelchair user or unable to stand unaided but retains some upper body/arm functionality	UPPER LIMB IMPAIRMENT retains full use of legs and can stand and move unaided but has little function in upper body/arms	QUADRIPLEGIA Essential wheelchair user or unable to stand unaided, combined with restricted upper body/arm function
Powerfan	Participants must be able to wear a helmet and waist and chest harnesses, and climb ladders to a platform – highly challenging activity.	√	(Possible if participant can climb ladders to reach platform. May find participation difficult − Consideration required on appropriate level of challenge)	×	*	*
Zipwire	Participants must be able to wear a helmet and waist/chest harnesses, — highly challenging activity Participants can be hoisted into place	√	√	✓	✓	√
Off-site Climbing Day	Participants must be able to wear a helmet and a harness	√	~	√	×	×
Wheel Chair Abseil Tower	Participants must have a suitable wheelchair that can be used or it must be possible to transfer them to the dedicated centre wheel chair	√	✓	√	✓	✓
ON THE WATER						
Raft Building	Must be able to wear a buoyancy aid (over the head style) and helmet.	(Can participate but may find it difficult)	(If participant can enter/exit water unaided or with help)	×	×	×
EVENING ACTIVIT	TIES					
Campfire		✓	✓	✓	✓	✓
Night walk	A group walk that may be an on-site or off-site route.	✓	(Dependent on the route's suitability for a wheelchair)	(Dependent on the route's suitability for a wheelchair)	✓	(Dependent on the route's suitability for a wheelchair)
Disco	Includes Talent Show	✓	✓	✓	✓	√



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